



Keeping Clients Safe

R&R Solutions is one of two companies that handle the biggest retail chain in the world's secure data. The Payment Card Industry Data Security Standard (PCI-DSS) collaborates between credit card associations, which sets industry-wide, global security requirements. It is the method to minimize exposure, vulnerability, and liability for both the companies and their customers. Having R&R as a partner puts companies' worries at rest due to R&R's rigorous compliance with PCI, PII, HIPAA, and CCPA standards.

R&R can access Payment Transaction Software (PTS) devices that have been used by merchants to process credit card transactions. Old or depreciated devices may be storing residual cardholder data before the devices are cleared or sent back to the manufacturer. R&R Solutions does not process, store, or transmit cardholder data in any way but can protect the information from going any further.



The Secure Chain of Custody

R&R Solutions makes sure to follow all compliant guidelines to keep clients and their companies safe. Clients can have more peace of mind having R&R handle the de-install and pick up of data barring devices as well. R&R has its own logistics service and W-2 technicians who can perform the removal while making sure all equipment is safe and secure. R&R also uses its own XPM portal that can provide the client with real-time updates on where data barring devices are.

Once the devices are pulled from clients' locations, packed by R&R techs, and ready to be brought back to R&R's site clients will receive an update. R&R does not conduct credit card transactions in any way on-site, and the areas R&R places the data barring devices to be processed are under surveillance at all times and locked up for data protection

Once all devices are accounted for and the information sensitive hard drives are pulled, R&R will either wipe clean or provide the client with a Certificate of Destruction to show clients the end of life for the data barring device. Therefore, all parties are protected and the confidential information will cease to exist.

The R&R Guarantee

R&R Solution's encrypted data environment consists solely of physical storage and R&R makes sure all security regulations (PCI, PII, HIPAA, and CCPA) are strictly followed. R&R Solutions mitigates rework and protects all assets and data, that is a guarantee.

